



Container type: **WORKSPACE**  
 Container name: **311 Assignee**

Item type: **TICKET**  
 Item name: **311 Activity**

Created By: **LaTia Joseph**  
 Created On: **06/08/2018 10:04 AM**

**Date: 07/11/2018 02:35 PM**

**311A-50528 - Contact Center Activity**

### 311 Activity

**UID Number:** 1653092  
**Method of Contact:** Phone  
**Status:** Closed  
**Priority:** Routine  
**Record Number:** 311A-50528  
**Activity Type:** REP  
**EOC Event:** No

**Activity Description:** Citizen is requesting a study be revisited for the communities parking, there is currently parallel parking that needs to be changed to angled parking. Caller stated a few years ago a study and plan was done by Christa Barbara but was not able to be done. Caller is asking if the changes can be done at this time. Not a gated community. LJ

**KB:**

#### Stop! Review KB Articles

CHG: [Traffic Study](#)

**Resolution:** This is a matter of roadway geometry and will never change. We can not install angle parking.

### Activity Information

**Notify:** False  
**Notification:** Sent  
**Assignees:** Hector Bertran  
**Suggested Assignee:** Hector Bertran  
**PW Facility:** Taft  
**Complete Category:** Traffic & Transportation>Traffic>Traffic Study  
**Category:** Traffic & Transportation  
**Sub Category:** Traffic  
**Sub Category Detail:** Traffic Study  
**Department Name:** Public Works  
**Division Name:** Traffic Engineering  
**Update Action:** Select One  
**Update Note:** Copied

**Activity Log: Used for documenting comments from citizens or staff in support of the activity:**

**06/11/2018 11:55 PM | Rule Resolution |** This is a matter of roadway geometry and will never change. We can not install angle parking.  
**06/11/2018 10:10 AM | Rule**

Hector Bertran | Citizen Update | 1-Update to Citizen | Note: This is a matter of roadway geometry and will never change. We can not install angle parking.

**06/08/2018 10:04 AM | Rule**

Email Notification has been sent to Hector Bertran

## Contact Information

**Clear Contact Information:** False

**Search by Name:** False

**Copy Complete Address to Incident Address:** False

**Contact Type:** Citizen

**First Name:** Renaud

**Last Name:** Fenster

**Email Address:** Renaudfenster@mac.com

**Receive Email:** Yes

**Complete Address:** 2930 Rodrick Circle

**Addr City:** Orlando

**Addr State:** FL

**Addr Zip Code:** 32824

**Phone 1:** 9546086611

## Incident Address

**Clear Address:** False

**Show Address Components:** True

**OC Full Address:** 2930 Rodrick Circle

**OC City Name:** Orlando

**OC Zip Code:** 32824

**OC House Number:** 2930

**OC Street Name:** RODRICK

**OC Street Type:** CIR

**TS Issue:** No

**Coordinates for:** Address

**X Coord:** 551302.1949999999

**Y Coord:** 1464257.7250000001

**Latitude:** 28.3614506

**Longitude:** -81.3260632900

**OC Parcel ID:** 302432962600290

**OC Jurisdiction:** UNINCORPORATED

**OC BCC:** 4

**Road Maint:** Unincorporated

**Road Designation:** Fully Maintained

## Google Map

**Map Mode:** Place

**Map Place:** Address

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## Custom Notifications

**Send Attachments:** False  
**Send Note:** False  
**Send to Other Email:** False

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## Date Tracking

**Created On:** 06/08/2018 10:04 AM  
**Created By:** LaTia Joseph  
**Updated On:** 06/11/2018 11:55 PM  
**Updated By:** Rule  
**Completed On:** 06/11/2018 10:10 AM  
**Completed By:** Hector Bertran  
**Closed On:** 06/11/2018 10:10 AM  
**Closed By:** Hector Bertran  
**Target Date:** 06/12/2018 09:58 AM

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## Business Rules Log

### Rules History:

**06/11/2018 11:55 PM | Rule**

Notify Citizen on Ticket Closed (Rule)

**06/11/2018 11:55 PM | Rule**

Auto-Close Completed Activity (Hector Bertran)

**06/11/2018 10:10 AM | Rule**

Populate Completed On Date when Status Changes to Completed (Hector Bertran)

**06/11/2018 10:10 AM | Rule**

Copy Citizen Update Action to Description journal (Hector Bertran)

**06/08/2018 10:04 AM | Rule**

Copy linked on Create from 311 Call Center (LaTia Joseph)

**06/08/2018 10:04 AM | Rule**

Notify Assignee when Notify true (LaTia Joseph)

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